The Cosmos Co-op. Bank Ltd.
Depository Service Cell
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Investor Complaints Data – March 2024

SN	Received from	Carried forward from previous month	Received during the month	Total pending	Resolved	Pending at the end of the month		Average resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	**2**	**3**	**4**	**5**	**6**	**7**		**8**
1	Directly from investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other sources (if any)	0	0	0	0	0	0	0
5	**Grand Total**	**0**	**0**	**0**	**0**	**0**	**0**	**0**

Trend of monthly disposal of complaints

S N	Month	Carried forward from previous month	Received	Resolved	Pending
1	**2**	**3**	**4**	**5**	**6**
1	April 2023	0	0	0	0
2	May 2023	0	2	2	0
3	June 2023	0	0	0	0
4	July 2023	0	1	1	0
5	August 2023	0	0	0	0
6	September 2023	0	1	1	0
7	October 2023	0	0	0	0
8	November 2023	0	0	0	0
9	December 2023	0	0	0	0
10	January 2024	0	0	0	0
11	February 2024	0	1	1	0
12	March 2024	0	1	1	0
	Grand Total	**0**	**6**	**6**	**0**

Trend of annual disposal of complaints

S N	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	1	1	0
2	2018-19	0	4	4	0
3	2019-20	0	7	7	0
4	2020-21	0	2	2	0
5	2021-22	0	0	0	0
6	2022-23	0	6	6	0
7	2023-24	0	6	6	0
	Grand Total	**0**	**26**	**26**	**0**